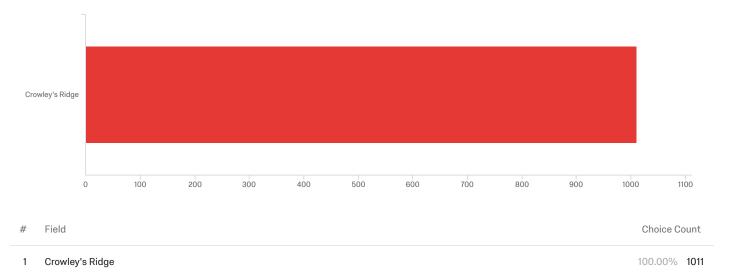
# Crowley's Ridge

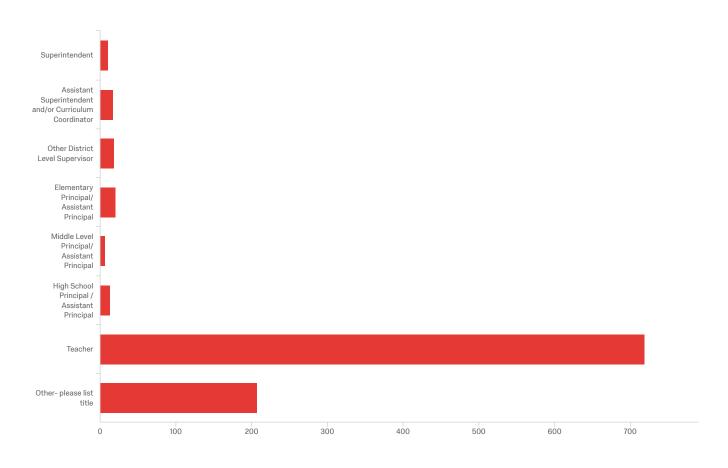
Arkansas Education Service Cooperative User Satisfaction Survey 2017-2018 April 16, 2018 11:26 AM MDT

#### Q1 - Please select your Education Service Cooperative



Showing Rows: 1 - 1 Of 1

## Q2 - Which of the following best describes your job title?



#	Field	Choice C	Count
1	Superintendent	0.99%	10
2	Assistant Superintendent and/or Curriculum Coordinator	1.68%	17
3	Other District Level Supervisor	1.78%	18
4	Elementary Principal/ Assistant Principal	1.98%	20
5	Middle Level Principal/ Assistant Principal	0.59%	6
6	High School Principal / Assistant Principal	1.29%	13
7	Teacher	71.19%	719
8	Other- please list title	20.50%	207
			1010

Showing Rows: 1 - 9 Of 9

#### Other- please list title

Other- please list title

bookkeeper
Paraprofessional
Behavior Specialist
Administrative Assistant
paraprofessional
RN
District Technology Coordinator
Elementary Secretary
speech-language pathologist
paraprofessional
Instructional Facilitator
IA
Library Media Specialist
school nurse
admin assist
counselor
Instructional Facilitator
Library Media Specialist
Library Media Specialist
aide
counselor
Administrative Assistance
Due process coordinator
Behavior Interventionist

Secretary Kindergarten
office clerk
Administrative assistant
RN/Family Service Manager/Paraprofessional
Paraprofessional
Bookkeeper
Elementray Nurse
slp
Paraprofessional
Administrative Professional
para-pro
Nurse
Nurse
School Nurse
Principal's Adminstrative Assistant
Para
Registrar/Jr. High Principal's Secretary
nurse
Paraprofessional
Special Education Teacher
Nursing
Nurse
Art Teacher
counselor

lab manager
INTERVENTIONIST
Paraprofessional
nurse
Computer Lab Manager
Technology
Business Manager
Instructional Facilitator/Gifted/Talented Instructor
Instructional Facilitator
Parapro
HS Instructional facilitator
Paraprofessional
Counselor
District School Social Worker
SLP
Recess/P E Monitor
School Counselor
counselor
Paraprofessional
Counselor
Paraprofessional
Elementary Interventionist
Library Media Specialist
Certified Sped Designee

Reading Interventionist
Literacy Coach
counselor
administration asst.
School Counselor
instructional facilitator
School Counselor
tr. dir.
paraprofessional
GT Coordinator
librarian
Paraprofessional
Curriculum Technologist
Accountant - accounts payable
Counselor
Gifted and Talented
Instructional Facilitator
Administrative Assistant
Technology Assistant
Behavior Interventionist
Interventionist
Math Facilitator
Sp. Ed. Para
Executive Assistant to Superintendent

Family Service Manager
Instructional assistant
Facilitator
School Psychology Specialist
Library Media Specialist
Nurse
School Psych.
Instructor
Counselor
Preschool Director
Counselor
2nd Grade Interventionist
paraprofessional
career coach
Paraprofessional
Counselor
guidance counselor
Interventionist
Secretary
Business manager
Paraprofessional
STEM Specialist
Technology Director
Due Process Coordinator for Special Education

Math facilitator
Librarian
District ACSIP/Test Coordinator
school counselor
nurse
Instructional Facilitator
Reading Specialist
Office Clerk
Specialist
Library Media Specialist
instructional facilitator
counselor
Therapist
Administrative Secretary
Instructional Aide
ELL tutor
Counselor
Para Professional
Guidance Counselor
asst director of AE
High School Counselor
High school counselor
Library Clerk
School Counselor

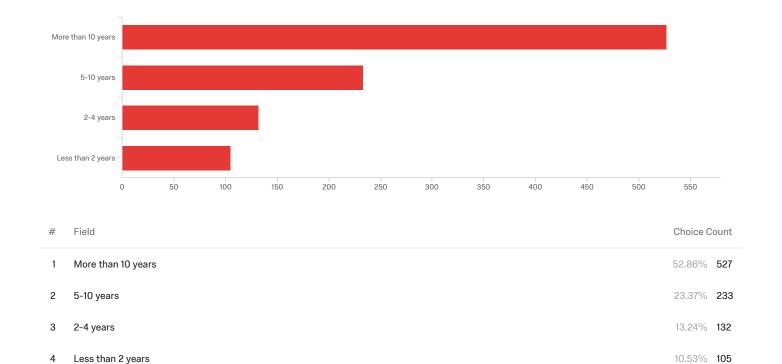
Payroll
Paraprofessional
Gifted and Talented Coordinator/Teacher
Instructional assistant
Dyslexia Therapist
Nurse
Paraprofessional
Office staff
Library Media Specialist
Custodian
Counselor
Librarian
Counselor
Computer Lab
School Counselor
Human Service Worker
Adminstrative Assistant
Community Liaison
PE teacher/coach
Library Media Specialist
EAST Facilitator
GT and AP coordinator
Counselor
Paraprofessional

Registered Nurse
Counselor
Librarian
Instructional Facilitator
Library Media Specialist
Literacy Facilitator
Counselor
Jr High Secretary
Counselor
School Library Media Specialist
aide
eSchool coordinator/high school secretary
Counselor
Librarian
academic coach
school nurse
Counselor
Counselor
Indtructional Facilitator
Interventionist
District Treasurer
School counselor
Librarian
Art Teacher

Preschool Director
Counselor
District DTC and District ESL Coordinador
Paraprofessional
Library Media Specialist
Literacy Coach
Academic Science Coach
Dyslexic Interventionist
Preschool
Registrar
Administrative assistant/Parapro
Parafessional
Speech Pathologist

Showing Records: 1 - 205 Of 205

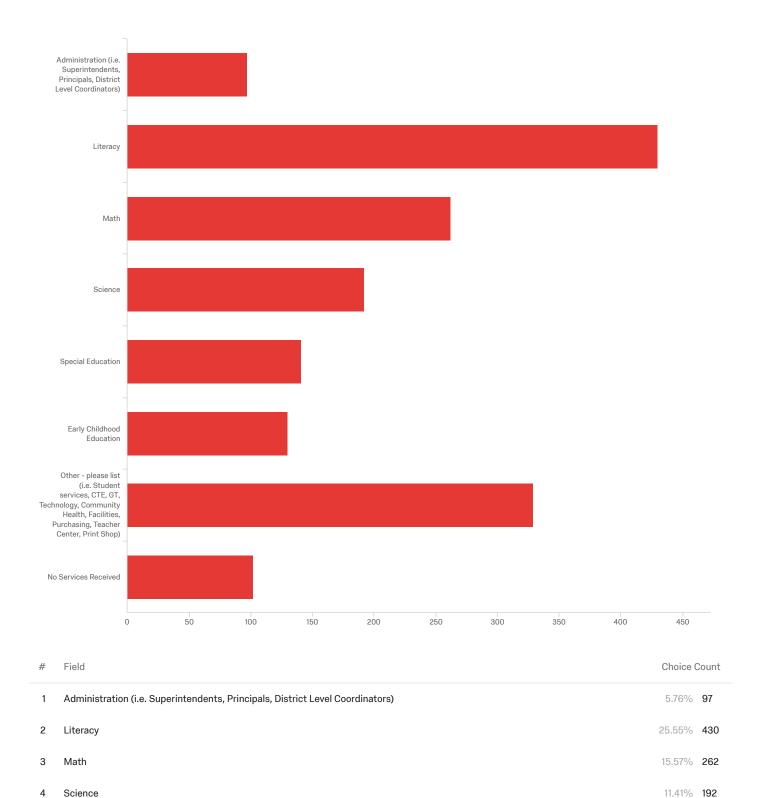
# Q3 - Which of the following best describes the length of the time you have served as an educator in [QID2-ChoiceGroup-SelectedChoices]



Showing Rows: 1 - 5 Of 5

997

Q4 - Indicate the area(s) that you have received services either at [QID2-ChoiceGroup-SelectedChoices] or in-district support by cooperative staff this school year. Select as many as apply.



5	Special Education	8.38%	141
6	Early Childhood Education	7.72%	130
7	Other - please list (i.e. Student services, CTE, GT, Technology, Community Health, Facilities, Purchasing, Teacher Center, Print Shop)	19.55%	329
8	No Services Received	6.06%	102
			1683
	Showing Rows: 1 - 9 Of 9		
Oth	er - please list (i.e. Student services, CTE, GT, Technology, Community		
Ot	her - please list (i.e. Student services, CTE, GT, Technology, Community		
be	nefits		
cu	stodianFacilities		
СТ	E		
Νι	ursing workshops and eschool training		
СТ	E		
СТ	E		
Ins	struction that Works		
ES	iL		
Ap	escn data		
So	hool Counseling		
Fir	st Year Teacher		
PL	C, curriculum,		
Te	chnology		
So	cial Media and Communications, CTE		
es	chool training		
te	chnology,		

Technology EAST

PE
Technology
speech pathology
NWEA, Federal Programs, Curriculum
Technology
Community Health
TESS
technology, teacher center, dyslexia, history, etc.
Classroom Instruction That Works
Book caravan
Finger printed, Presenter for PD
leadership training
ESL
ESL
not sure
Health
Technology
technology
technology
School Finance
GT, Technology, Teacher Center
Assessments, ELA Caravan
other
Technology

CTE
print shop, community health
Technology
CTE Computer Science
Technology
Technology
Student Services, Child Maltreatment, Bullying Prevention, Technology
JROTC
federal efinance
act
eschool training
Virtual Arkansas
behavior
Technology, Integration of subjects, Student engagement
Technology
CTE
Technology
Computer Science
Behavior
GT
Print Shop
Book caravan
Differentiation

counselor, echnology

technology
Technology
Technology
E-school
Student Services
Professional development
Technology
art
GT, Technology, Teacher Center
Student Services
GT
Technology
technology, print shop
Technology
Technology
CTE
PE, CTE
Tier 1 training, End of Year, Fiscal end of year
Kuder, APSCN, Bullying
Technology
Business
CTE
Technology
technology

Technology
Technology
Teacher Center Committee Member
social studies
Social Studies
Teacher Center
social science
Technology
School Wellness
GT, Technology
TESS, dyslexia
PE
Back to school nurse meeting
Poverty/Bullying/etc.
Technology
CTE
Technology
Leadership
Mental health
Student Services
ELL
Art
PD
Classroom Management

GT
Community Health, Technology, Purchasing,
Classroom instruction that works
Mental Health Training
counselor regional meeting
Technology
ESSA
CTE, teacher center, print shop
Apscn, ebd, tier 1 training
ELL Instruction Training
CTE
Technology
tech
coaches training
Technology
computer science
CTE
Quiz Bowl, Teaching Strategies
CTE
PLC
ELL
Renaissance Testing
CEU hearing vision new nurse BMI

ESSA, IF TRAINING

Technology
technology
Triand
Technology
Child Maltreatment
Technology
school counseling
vocational
Purchasing
Student Records
ELL
counselor
School culture
Technology
PD
Student Services
Student Services, Teacher Center
CTE
Student Services; Assessment
Music Education
CTE
Physical Education
Technology

Art

technology
Social Studies
eschool, technology, counseling
Health, PE
Cte
Fall Counselors' Meeting
Classroom Management/ CPR/ Behavior
GT, Book Caravan
mentoring
GT
ESL
Technology, Classroom Management
GT
Dyslexia support
medical related
Technology
GT
behavior training
technology
behavioral training
classroom instruction that works, library media
Technology
MTSS - Dr. Judy Elliot

Technology

technology
Professional development
Technology Health
Library
coding
Technology (eschool/TAC), Counseling Group topics & strategies
student services
Attendance, Registration
CTE
GT
Novice Teacher
TESS
teacher center
CTE
technology
parent involvement, dyslexia, PE
Library
New teacher mentor program
Tech
GT
Technology, RTI
Health
Physical Education Health
E-School Technology

technology
Student Services
Music
Technology
Technology
CTE
History
GT
AP Coordinator training
Social Studies
TESS, High Yield Strategies for the Classroom Teacher
Testing, student services
Business and Technology
CTE
ESchool
Technology, Social Studies, Parental Involvement
Technology, CTE, GT
counselor
Technology - Art
Technology
Teaching Strategies
Library
data analysis
community health

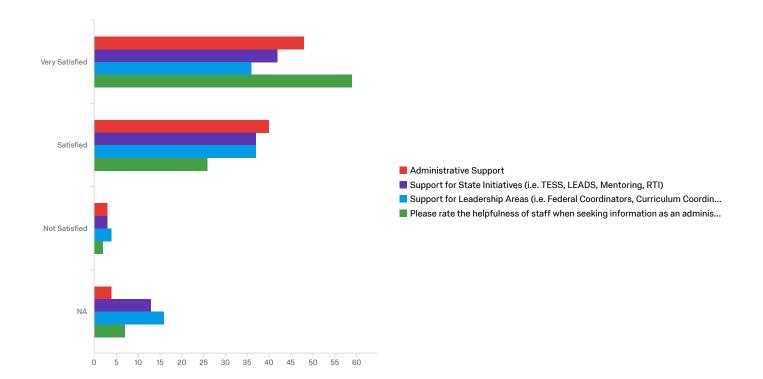
Student Services, Technology
CTE, Technology, Data
tech
Student Behavior
GT Support
Behavior Tools
Fine Arts
GT, Mentoring, AP, Technology, TESS, LEADS, etc.
Technology, Teacher Center
Technology
library meeting
Inservicw
CTE
Technology, coding
Technology, Teacher Center
School counseling, esl, behavior stuff
Technology
Technology
Technology
Technology
facilities, technology
technology
Technology, CTE
technology

ale education
Library PD, Teacher Center
Technology
Parental Involvement, Technology
Technology
ESSA
Pre-AP certification
technology
technology, media
Technology
AP certification
social studies
career development

Showing Records: 1 - 270 Of 270

#### Q5#1 - Which best describes the level of support services you received from ... - Please

#### answer each question



#	Field	Very Satisfied	Satisfied	Not Satisfied	NA	Total
1	Administrative Support	50.53% 48	42.11% 40	3.16% <b>3</b>	4.21% <b>4</b>	95
2	Support for State Initiatives (i.e. TESS, LEADS, Mentoring, RTI)	44.21% 42	38.95% 37	3.16% <b>3</b>	13.68% <b>13</b>	95
3	Support for Leadership Areas (i.e. Federal Coordinators, Curriculum Coordinators, ESL Coordinators)	38.71% <b>36</b>	39.78% <b>37</b>	4.30% <b>4</b>	17.20% 16	93
4	Please rate the helpfulness of staff when seeking information as an administrator	62.77% <b>59</b>	27.66% <b>26</b>	2.13% 2	7.45% <b>7</b>	94

Showing Rows: 1 - 4 Of 4

Q6 - Please add additional comments or suggestions to improve the services and support

#### offered to administrators.

Please add additional comments or suggestions to improve the services and s...

the staff at crowleys ridge co-op are excellent

The cooperative closes on Friday during the summer. Many times it is closed when services are needed.

I don't believe that LEADS and RTI were adequately addressed.

LEADS Review...ground zero and up

Our co-op does a phenomenal job!

Tish Knowles is very helpful!

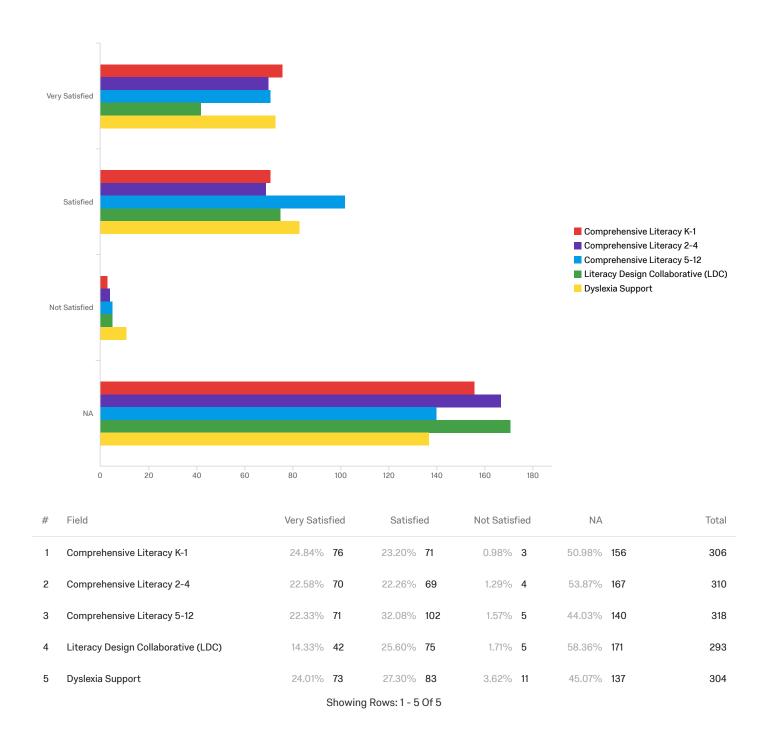
To be very honest, I heavily (almost 100%) still rely on the Wilbur Mills cooperative for my most up to date information, even though CRESC is my district' co-op.

We need to have an area ESL coordinator meeting monthly or bi-monthly

Showing Records: 1 - 8 Of 8

#### Q7#1 - Please rate the services you have received in either training or on-site school

#### support from ... - Please answer each question



# Q8 - Please add additional comments or suggestions to improve our literacy offerings and support. Please add additional comments or suggestions to improve our literacy offer... Better communication as to what the coop specialists offers to schools outside of summer pd offereings Literacy training would be more beneficial if offered by individual grade level RISE- Very Satisfied So Many Books, So Little Time - Book talks to help teachers find good books Provide multiple trainings throughout the summer instead of just one the week before school Pd begins we need more subject related literacy classes and not the same ones every year. None It was called ELLA when I took it. The literacy training I went to was not mentioned above. It was a training on using pictures and colors to reinforce learning about reading comprehension and grammar. n/a none We did not receive any support from literacy specialists. However, I don't think we knew to ask. Karla does an excellent job of presenting on Dyslexia. Angie Bandy is very knowledgeable of the latest practices in reading. Social Studies Discipline Workshops Technology satisfied I see little to no support in the majority of these areas from CRESC Cooperative. The services are not advertised to administration.

Tying the library media specialists in with the classroom teachers--co-teaching, resources, etc.

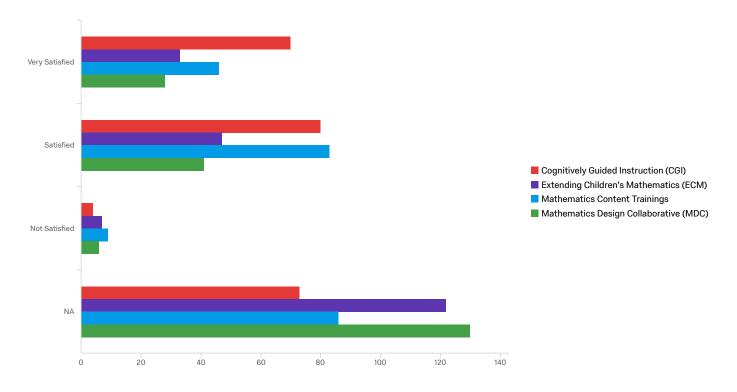
I would like to see more training on comprehensive writing programs that districts can use K-12, such as Step Up to Writing.

Showing Records: 1 - 19 Of 19

I would like to participate in a national literacy conference. I feel this would be more beneficial. I have attended many at the coop and need a change.

## Q9#1 - Please rate the services you have received in either training or on-site school

#### support from ... - Please answer each question



#	Field	Very Satisfied	Satisfied	Not Satisfied	NA	Total
1	Cognitively Guided Instruction (CGI)	30.84% 70	35.24% 80	1.76% 4	32.16% 73	227
2	Extending Children's Mathematics (ECM)	15.79% 33	22.49% 47	3.35% <b>7</b>	58.37% 122	209
3	Mathematics Content Trainings	20.54% 46	37.05% 83	4.02% 9	38.39% 86	224
4	Mathematics Design Collaborative (MDC)	13.66% 28	20.00% 41	2.93% 6	63.41% 130	205

Showing Rows: 1 - 4 Of 4

Q10 - Please add additional comments or suggestions to improve our math offerings and

support	
---------	--

Please add additional comments or suggestions to improve our math offerings...

I wish the number talks PD would have been more beneficial. Other than getting the book, i learned nothing about number talks in general.

Very boring workshops offered for math.

I have attended everything offered for mid level math. I have not found PD that fits my needs in Mid level math the past 2 years. When I attended ECM, I felt it did not guide me at the mid level, the instruction was more for 3-4 grades (I'm 6th grade).

I would like to be able to attend some of these sessions in the future.

There need to be more workshops that are targeted toward the middle grades 4-6.

I haven't received the training

I would like to see more upper level math workshops

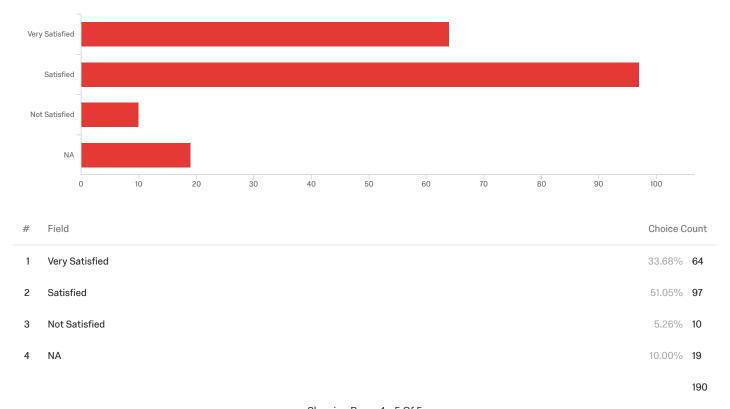
The CGI was "done through the co-op" but the trainers were not direct CREC employees. These trainers did not send out the proper materials/assignments to those attending.

ti-84 calculators

Showing Records: 1 - 9 Of 9

## Q11#1 - Please rate the services you have received in either training or on-site school

#### support from ... - Please answer each question



Showing Rows: 1 - 5 Of 5

#### Q12 - Please add additional comments or suggestions to improve our science offerings

#### and support.

Please add additional comments or suggestions to improve our science offeri...

Tammy does an excellent job with the science workshops.

The presenters are very knowledgeable and included many hands on activities to help us comprehend.

The science department at OHS has not had any on-site school support from Crowley's Ridge Science Specialists.

I need PLTW training

The Science related courses that I have taken did not meet the perceived description. I was interested about a course discussing the new frameworks, but there was no mention of those in the two day session.

Tammy Winslow is amazing!!

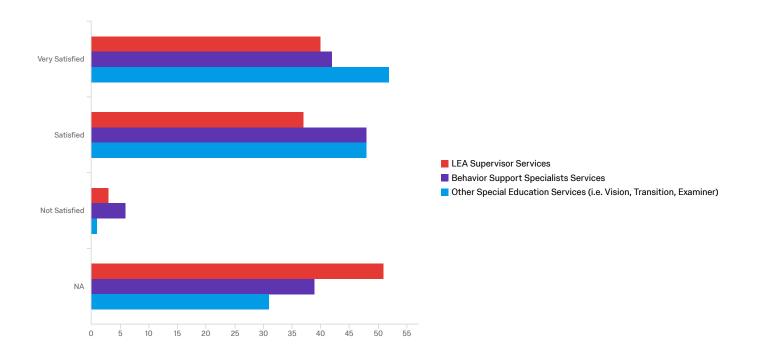
n/a

Found Picture Perfect Science There

Showing Records: 1 - 8 Of 8

## Q13#1 - Please rate your overall level of satisfaction with these special education services

#### offered thro... - Please answer each question



#	Field	Very Satisfied	Satisfied	Not Satisfied	NA	Total
1	LEA Supervisor Services	30.53% 40	28.24% <b>37</b>	2.29% 3	38.93% <b>51</b>	131
2	Behavior Support Specialists Services	31.11% <b>42</b>	35.56% 48	4.44% 6	28.89% 39	135
3	Other Special Education Services (i.e. Vision, Transition, Examiner)	39.39% <b>52</b>	36.36% 48	0.76% 1	23.48% 31	132

Showing Rows: 1 - 3 Of 3

#### Q14 - Please add additional comments or suggestions to improve our special education

#### services.

Please add additional comments or suggestions to improve our special educat...

this has been a good year for trainings

We need another sped teacher and more aides helping

I would like to to PCM training offered

I wish the trainings were available more often so that we could learn more. I began behavior trainings but they others that I needed were not offered when I could attend.

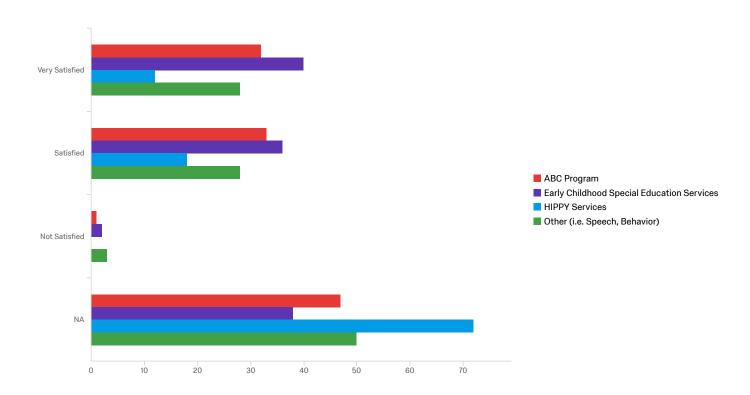
We need more choices for our professional development.

The ladies that serve our building are amazing.

Very dissatisfied with the SCRIPT program. It is very disorganized and leaves room for major problems. It is not designed with the teacher in mind. SpedTrack allowed teachers to write SMART Goals, label them and share between teachers and buildings. Working on paperwork for Annual Review has taken much too long to complete. I have been warned to not say anything to LEA, that we, the teachers as a collective whole would not be listened to regarding our dissatisfaction with SCRIPT. My vote is to return to SpedTrack ASAP!!! Further, the designees are so stressed out and behind this year!

Showing Records: 1 - 7 Of 7

# Q15#1 - Please rate your overall level of satisfaction with these early childhood services offered throug... - Please answer each question



#	Field	Very Satisfied	Satisfied	Not Satisfied	NA	Total
1	ABC Program	28.32% <b>32</b>	29.20% 33	0.88% 1	41.59% 47	113
2	Early Childhood Special Education Services	34.48% 40	31.03% <b>36</b>	1.72% 2	32.76% 38	116
3	HIPPY Services	11.76% 12	17.65% 18	0.00% 0	70.59% <b>72</b>	102
4	Other (i.e. Speech, Behavior)	25.69% 28	25.69% 28	2.75% 3	45.87% 50	109

Showing Rows: 1 - 4 Of 4

	Q16 -	Please	add	additional	comments of	or suggestions	to improve	our early	childhood
S	ervices	S.							

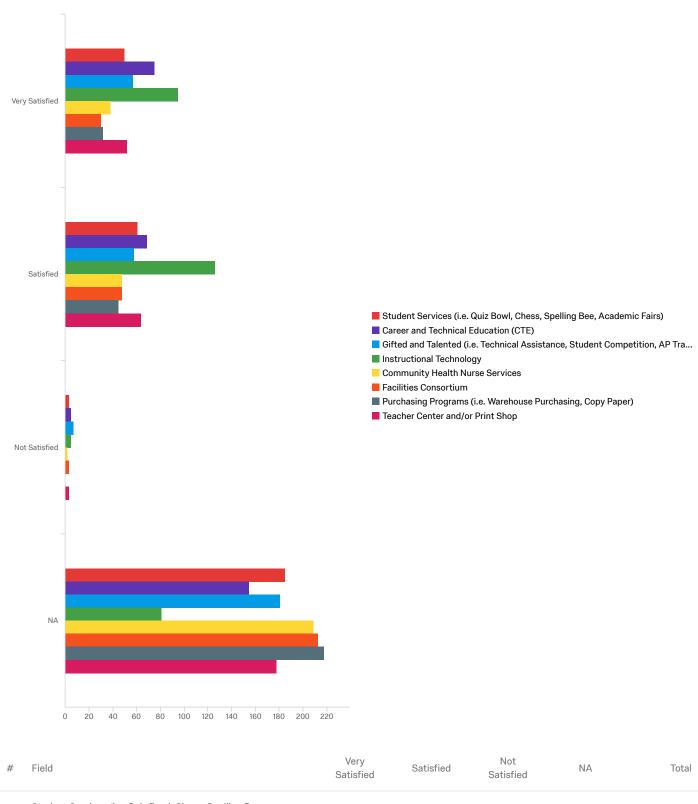
Please add additional comments or suggestions to improve our early childhoo...

Add visual art or cultural program

Showing Records: 1 - 1 Of 1

# Q17#1 - Please rate your overall level of satisfaction with the services provided in these

#### areas. - Please answer each question



1.00% 3

2	Career and Technical Education (CTE)	24.67%	75	22.70%	69	1.64%	5	50.99%	155	304
3	Gifted and Talented (i.e. Technical Assistance, Student Competition, AP Training)	18.81%	57	19.14%	58	2.31%	7	59.74%	181	303
4	Instructional Technology	30.94%	95	41.04%	126	1.63%	5	26.38%	81	307
5	Community Health Nurse Services	12.79%	38	16.16%	48	0.67%	2	70.37%	209	297
6	Facilities Consortium	10.20%	30	16.33%	48	1.02%	3	72.45%	213	294
7	Purchasing Programs (i.e. Warehouse Purchasing, Copy Paper)	10.85%	32	15.25%	45	0.00%	0	73.90%	218	295
8	Teacher Center and/or Print Shop	17.51%	52	21.55%	64	1.01%	3	59.93%	178	297

Showing Rows: 1 - 8 Of 8

# Q18 - Please add additional comments or suggestions to improve any of the services

#### listed above.

Please add additional comments or suggestions to improve any of the service
None
Unclear as to where finger printing service would apply Safisfied
need more information-I'm not sure whether our school has utilized services.
I've had trouble getting emails returned from Laura Cook (community health nurse services).
Very helpful.
I marked Student Services. However, I had a different frame of reference than the services listed above. I thought it meant providing student services through counseling, parent involvement, etc.
I feel there needs to be more PD opportunities for teachers of GT. There are several for administrators. Enrichment teachers as well as pullout teachers need PD in the areas of curriculum.
WOW!!! Guess PE doesn't even matter.
I would like to learn more about the teacher center and print shop.
Always recieve excellant service from cresc
n/A
I co-instructed the only technology service that I have been to, so I do not feel like I can fairly rate it.
We are so lucky to have Sharon Coburn. I do not have to ask Carolyn McNeely for help because we do our own Perkins grant.
none
None
Need more Music and Fine Arts
continue to offer technology workshops at Rivercrest with Dana Lane and Kristy Graham; they are fabulous and we love not having to drive so far to the co-op
You need to provide more for art teachers
N/A I don't use them or are not aware of these services

Showing Records: 1 - 19 Of 19

Q19 - Please provide comments or suggestions to improve other services or programs provided through [QID2-ChoiceGroup-SelectedChoices] (i.e. Foster Grandparents, Migrant Education, AmeriCorps, etc.)

Please provide comments or suggestions to improve other services or program
Foster Parenting
Wonderful training, with excellent ceu opportunities.
more training (inservice) options.
I would benefit greatly from Secondary Art professional development.
You may consider having an informational PD session on the other services and programs that Crowley's Ridge provides.
NA
None
I have not had to deal with any other services.
N/A
N/A
NA
I think the coop does a great job in all areas.
Each time that I have attended a workshop or used the teacher center, everyone was SO pleasant. From the second I entered the building until I left. A very accommodating facility
NA
How about sessions that help us meet Physical Education. We never have enough for 36 hrs
I have no issues with CREC.
Migrant Education
Migrant Education is very beneficial to those students in need.

Make them easier to access in Shoebox

Making more teachers aware that they can receive instruction in teaching ELLs even though they're not an ELL or ESL teacher.
None
CNA Licence for Aids working w/ disabled kids at school
more vocational Agriculture or FCCLA
No idea.
Classroom management
I don't have any
More meetings pertaining to school counseling
I can't think of anything. I love our co-op and feel blessed to have them.
The children really enjoy the foster grandparents
Better communication and support of our Co-op Nurse
N/A
n/a
I don't know
I have seen nothing but improvement in the services that Crowley's Ridge offers to us in my 29 years of coming here. Everything I have attended has helped me to improve in teaching reading, writing, dyslexia interventions, and the use of technology.
na
There are very few services or workshops for Counselors.
What is community health nurse services?
We need to gather the librarians together and meet twice a year with an agenda.
homeless Showing Records: 1 - 39 Of 39

# Q20 - If you received no services, what support or services do you need from your

# cooperative?

Math

If you received no services, what support or services do you need from your
math
Music Education
N/A
I'm not sure what they offer for me to ask for services.
Would like to schedule training in how to physically restrain students when they are being a danger to themselves or others.
Nine i can think of.
literacy
I will be attending RISE this summer.
Unkown
When they offer workshops on computer programs I will be using with students I would like to attend.
music
Special Education/Dyslexia training
None
Summer workshops on student engagement in elementary music, music library to borrow music from
unknown
Specialized PD in ESL and Foreign Language
Social Studies; cross-curricular collaboration
High school math Blended lessons
our district has provided what we need
Anything to do with behavior

N/A
Anything art related.
Inservice is taken care of in our district
None
none
None
none
Implementing new standards for teachers unfamiliar with standards
Help with English Language Learners is severely needed. Nobody feels qualified to properly help them.
None
literacy
none
Not sure
There was not anything offered in the area of elementary music.
none currently
I'm not sure. I found all the PD I did receive (sources outside the coop) were all great this year. I would love if there were support for AP/Pre-AP math classes and increasing rigor
None
math
None
Advanced technology lessons for teaching a class with 1-to-1 MacBooks
I am not sure
library/media
Social Studies

Spanish Teacher networking

Student services that pertain to counseling	
Literacy	

I teach elementary music. Nothing was offered that would benefit me.

Unknown at this time.

I would like to have more technology based PD opportunities. Specifically, I'd like to have more Computer Science sessions available. This summer I will have to travel to a different Co-Op for the Computer Science sessions I'd like to attend. (Crowley's Ridge sessions are full)

Knowledge on the exact language of what the SLE's really say and examples of each type of problems in HS Math

professional development in my content area

Showing Records: 1 - 52 Of 52

**End of Report**